

# TOMMY BOUNTHAM

AI Chatbot Developer · Multilingual Web Developer · Prompt Engineer

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📍 Luang Prabang, Laos

## PROFESSIONAL SUMMARY

AI chatbot developer and full-stack web developer with hands-on experience building and deploying multilingual AI solutions for businesses in Southeast Asia and beyond. Specialized in OpenAI API integration, custom prompt engineering, and chatbot development in English, Lao, Thai, and Chinese. Certified across 9 major AI platforms with over 46 hours of professional AI training. Proven ability to deliver live, production-grade applications that solve real business problems — from 24/7 multilingual customer support to hospitality booking assistants.

## TECHNICAL SKILLS

<b>AI &amp; Chatbots</b>	OpenAI API (GPT-4o), ChatGPT, Claude, Gemini, DeepSeek, Chatbot Design, RAG Concepts
<b>AI Image Tools</b>	MidJourney, Stable Diffusion, AI-generated art for commercial use
<b>AI App Builders</b>	Lovable, Jasper AI — rapid AI-powered app and content development
<b>Prompt Engineering</b>	Instruction Tuning, Few-Shot Prompting, Chain-of-Thought, Multilingual Prompt Design
<b>Web Development</b>	HTML5, CSS3, JavaScript, Bootstrap, Flask, Responsive Design, SEO
<b>Languages</b>	English (Fluent) · Lao (Native) · Chinese (Conversational) · Thai (Conversational)
<b>Tools &amp; Platforms</b>	Replit, GitHub, Upwork, VS Code, Booking.com, Agoda

## KEY PROJECTS

### Laoborn.dev — Multilingual AI Chatbot Studio | [laoborn.dev](https://laoborn.dev) | 2024 – Present

- Built a full digital studio with a live AI chatbot supporting English, Lao, Thai, and Chinese via OpenAI API
- Designed a custom system prompt enabling seamless language switching throughout entire conversations
- Deployed to production with custom domain, SEO optimization, pricing pages, and lead capture forms
- Serving real clients across Laos and Thailand with 24/7 automated multilingual support

### Prabang Garden Chatbot — Hospitality Booking Assistant | [Prabang Garden Guesthouse](https://prabanggarden.com) | 2025

- Developed a Flask + OpenAI API chatbot for a boutique guesthouse handling real guest inquiries
- Scoped for trilingual operation (English, Lao, Chinese) to serve international guests
- Covers room availability, check-in/check-out, tour packages, and local recommendations

### Smart Travel Planner — AI Itinerary Generator | [Portfolio](#) | 2024

- Engineered a custom AI prompt generating full day-by-day itineraries from user inputs (budget, interests, duration)
- Outputs include packing lists, weather context, and visa information in a single structured response

### SleepGuard AI — Wellness Chatbot | [Portfolio](#) | 2024

- Built an AI sleep companion with tone-tuned prompts designed for calm, supportive interaction
- Demonstrates how prompt engineering can shape AI personality and brand voice

## WORK EXPERIENCE

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### Owner & AI Developer | [Laoborn.dev / Freelance](#) | 2023 – Present

- Building and deploying AI chatbots and web applications for hospitality and tourism clients in Southeast Asia
- Consulting on AI integration strategies, multilingual chatbot design, and OpenAI API implementation
- Actively freelancing on Upwork specializing in chatbot development and prompt engineering

### Owner & Operator | [Prabang Garden Guesthouse, Luang Prabang](#) | 2020 – Present

- Own and manage a 4-room boutique guesthouse; developed all digital presence and booking systems
- Designed and deployed AI-powered guest support chatbot to automate inquiries in 3 languages
- Created tour packages generating additional revenue streams beyond room bookings

### Construction Project Manager | [Prior Career](#) | 2000s – 2019

- Managed multi-phase construction projects; developed strong client communication and delivery skills
- Transitioned into web development and AI technology as a deliberate career pivot

## EDUCATION

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### Associate of Arts — Web Development & Multimedia | [The Art Institute of Charlotte](#) | Completed

## CERTIFICATIONS & AI TRAINING (46+ HOURS)

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Certificate	Issuer	Date	Hours
AI Fundamentals	Anthropic Claude	2024	—
Certified AI Marketing Professional	Jasper AI	2024	—
Master of MidJourney	Coursiv	Jan 2025	7 hrs
Master of ChatGPT	Coursiv	Feb 2026	6 hrs
Master of Lovable	Coursiv	Feb 2026	4 hrs
Master of DeepSeek	Coursiv	Mar 2026	5 hrs
Master of Stable Diffusion	Coursiv	Mar 2026	4 hrs
Master of Claude	Coursiv	Apr 2026	5 hrs
Master of ChatGPT 2.0	Coursiv	Apr 2026	6 hrs
Master of Gemini	Coursiv	Apr 2026	4 hrs
Master of Jasper AI	Coursiv	Apr 2026	5 hrs

*Total AI training: 46+ hours across 11 certifications spanning chatbots, image generation, and AI productivity tools*

## LANGUAGES

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English (Fluent) · Lao (Native) · Chinese (Conversational) · Thai (Conversational)

## PORTFOLIO & LINKS

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Portfolio: [boun-tom.com](#) | Studio: [laoborn.dev](#) | GitHub: [github.com/tommyvone](#)

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